**LYON VILLAGE APARTMENTS**

**3004 Lee Highway**

**Arlington, VA 22201**

Faye Talhame, Resident Manager 703-465-9700

[lva@bmcproperty.com](mailto:lva@bmcproperty.com)

Please take a moment to help us improve our residents’ experience at Lyon Village Apartments by completing this move-out survey and turning it in to Resident Services with your keys and parking passes. Alternatively, you may email it to [lva@bmcproperty.com](mailto:lva@bmcproperty.com), or to BMC Headquarters at [mhcornwell@bmcproperty.com](mailto:mhcornwell@bmcproperty.com).

## Forwarding Address needed for processing Security Deposits:

Street \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

City \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_\_\_\_\_

Phone Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |
| --- | --- |
| Reason for leaving?  * Change in employment or job transfer * Management * Buying a home * Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Your maintenance requests were handled:  * Satisfactorily and promptly * Satisfactorily but delayed * Unsatisfactorily | Value Considering your apartment, its location, and your rent, would you consider Lyon Village:   * An excellent value * A fair value * A poor value  Would you recommend us to a friend?  * Yes * No |

## Please rate your experience at Lyon Village Apartments

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Excellent | Good | Fair | Poor |
| Professionalism of office staff |  |  |  |  |
| Professionalism of maintenance staff |  |  |  |  |
| Cleanliness / maintenance of property |  |  |  |  |
| Overall interactions with staff |  |  |  |  |

## Anything else we should know?

|  |
| --- |
|  |
|  |
|  |
|  |

We appreciate your help and wish you the best!